

Terms and Conditions



ODOMETER REPROGRAMMING SERVICE

GENERAL

1. The hirer [person supplying the programmer for hire] agrees to provide a pre-programmed device to apply a pre-determined offset to the odometer reading stored in the instrument cluster from a Ford EF or EL Falcon. Detailed instructions on the use of the programmer will also be provided.
2. This service is only to be used to change an odometer reading on a cluster installed (or to be installed) in a vehicle which does not reflect the actual mileage of the vehicle.
3. This service will only be provided to Australian residents
4. The customer [person paying to hire the programmer] acknowledges in writing to adhere to these terms and conditions. 'In Writing' includes but is not limited to e-mail, facsimile, or posted letter.
5. The customer is aware that fraudulent tampering with odometer readings is a criminal offence attracting severe penalties

CUSTOMER DETAILS

6. The customer will provide their name and address details to the hirer.
7. The customer agrees to tell the hirer why the odometer reading is not accurate, and provide as much evidence as possible to that fact.
8. The customer will allow the hirer to retain the following records of the customer:
 - a. Full Name
 - b. Full residential address
 - c. Written acknowledgement of terms and conditions
 - d. Dates of hire and return of programmer
 - e. Original odometer reading as recorded by the programmer
 - f. New odometer reading as set by the programmer
 - g. Any evidence provided to an inaccurate reading
 - h. Any other correspondence received from the customer
9. The customer consents to the hirer publishing the following details:
 - a. Full Name
 - b. Suburb/Town of residence
 - c. Date of return of programmer
 - d. Original odometer reading as recorded by the programmer
 - e. New odometer reading as set by the programmer

PAYMENTS AND DELIVERY

10. The hirer will not provide the programmer until payment of \$69 hiring fee plus \$100 deposit has been received from the customer by one of the following methods:
 - a. Direct deposit to hirers specified bank account
 - b. Bank Cheque
 - c. Personal Cheque (Only considered received once cleared)
 - d. Cash (Please do not post cash)
11. The customer will return the programmer and accessories to the hirer within 21 calendar days of receipt of programmer. Late return of the programmer will result in partial or full loss of deposit paid.
12. The hirer will refund the deposit paid within the 5 working days following the return receipt of the programmer. The deposit refunded will be reduced by \$10 for each week or part thereof the programmer return is delayed. Deposit will be refunded by direct deposit to the bank account nominated by the customer.
13. The programmer hire fee includes the following
 - a. Programmer
 - b. Power supply (requires 240V mains plug)
 - c. Cables between cluster and programmer
 - d. Express Post to Australian address
 - e. Return postage to hirer
14. The hirer will make a \$10 donation to the Fordmods website for every hire of the programmer.

PROGRAMMER OPERATION

15. The programmer will read and record the current odometer km reading. This is able to be read by the hirer on return of the programmer.
16. The programmer will compare the current km reading to the value supplied by the customer. If the reading taken is less than, or more than 3000km greater than the customer supplied value, the programmer will not operate.
17. If the reading taken is acceptable, the programmer will calculate a new value by adding to or subtracting from the reading taken a fixed number of km (as specified by the customer) and will reprogram the odometer to that new value.
18. The trip meter will not be affected by the reprogramming process.
19. Once the programmer has successfully reprogrammed the odometer, it will not operate again until reprogrammed by the hirer.